PATENT & TRADEMARK OFFICE
JUL 22 2005

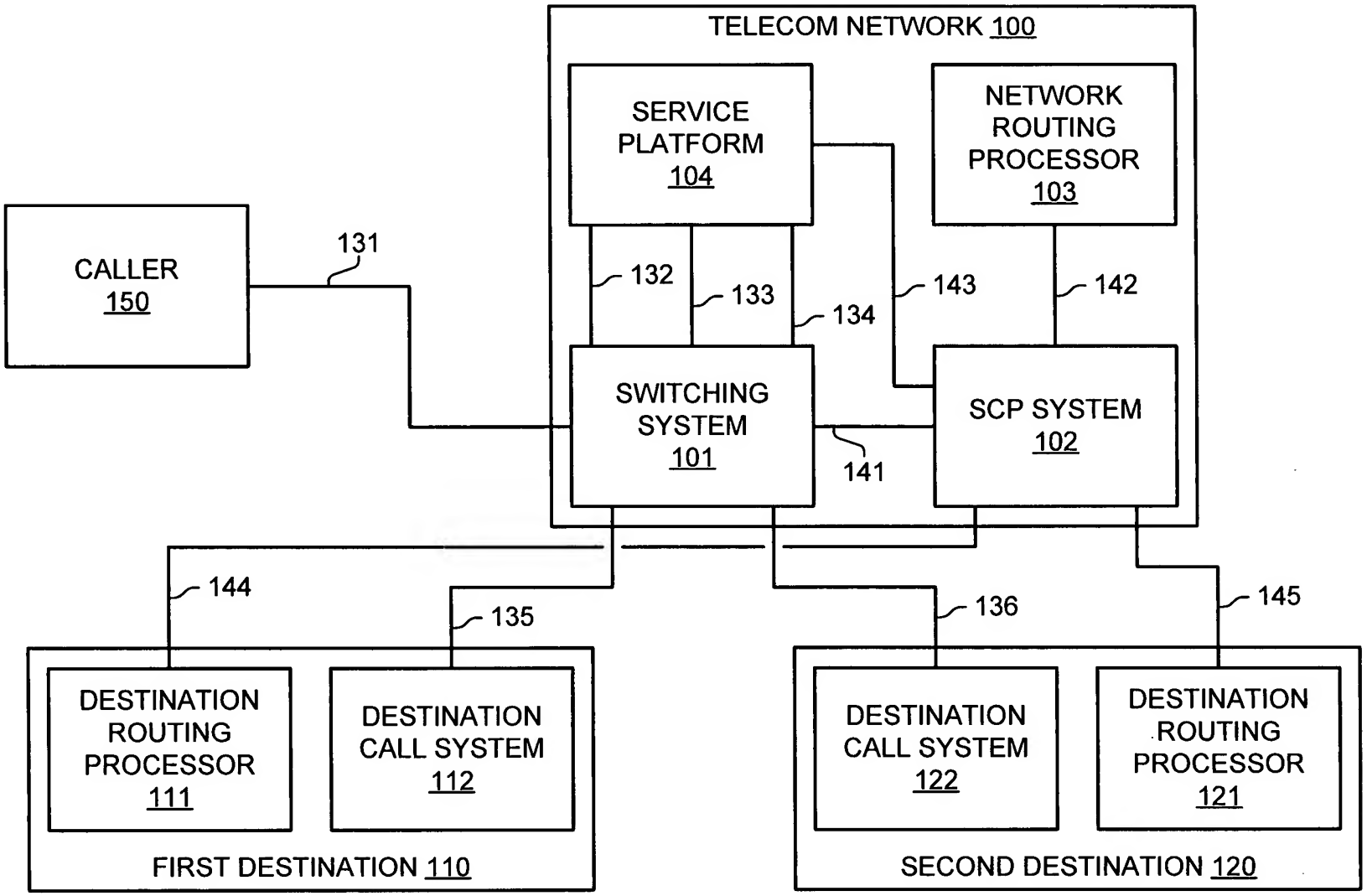


FIG. 1

| # | ACTION | FROM | TO | DATA |
|---|---|---|---|---|
| 1 | CALL | CALLER 150 | SW SYS 101 | DN #1, ANI |
| 2 | QUERY | SW SYS 101 | SCP SYS 102 | DN #1, ANI |
| 3 | QUERY | SCP SYS 102 | NET RP 103 | DN #1, ANI |
| 4 | RESPONSE | NET RP 103 | SCP SYS 102 | LABEL #1 |
| 5 | RESPONSE | SCP SYS 102 | SW SYS 101 | SW/ TNK #1, DNIS #1 |
| 6 | CALL | SW SYS 101 | PLATFORM 104 | DNIS #1, ANI |
| 7 | PROMPT | PLATFORM 104 | SW SYS 101 | AUDIO MESSAGE |
| 8 | PROMPT | SW SYS 101 | CALLER 150 | AUDIO MESSAGE |
| 9 | ENTRY | CALLER 150 | SW SYS 101 | CALLER INFO |
| 10 | ENTRY | SW SYS 101 | PLATFORM 104 | CALLER INFO |
| 11A | CALL | PLATFORM 104 | SW SYS 101 | DN #2, TRACK # |
| 11B | TRANSFER | PLATFORM 104 | SCP SYS 102 | TRACK #, ANI, CALLER INFO |
| 12 | QUERY | SW SYS 101 | SCP SYS 102 | DN#2, TRACK # |
| 13 | QUERY | SCP SYS 102 | DEST RP 111 | ANI, CALLER INFO |
| 14 | RESPONSE | DEST RP 111 | SCP SYS 102 | LABEL #2 |
| 15 | RESPONSE | SCP SYS 102 | SW SYS 101 | SW/TNK #2, DNIS #2 |
| 16 | CALL | SW SYS 101 | DEST SYS 112 | DNIS #2, ANI |
| 17 | TRANSFER | DEST SYS 112 | SW SYS 101 | *8 |
| 18 | TRANSFER | SW SYS 101 | PLATFORM 104 | *8 |
| 19 | DIAL TONE | PLATFORM 104 | SW SYS 101 | DIAL NUMBER |
| 20 | DIAL TONE | SW SYS 101 | DEST SYS 112 | DIAL NUMBER |
| 21 | CALL | DEST SYS 112 | SW SYS 101 | DN #3 |
| 22 | CALL | SW SYS 101 | PLATFORM 104 | DN #3 |
| 23 | CALL | PLATFORM 104 | SW SYS 101 | DN #3, TRACK # |
| 24 | QUERY | SW SYS 101 | SCP SYS 102 | DN #3, TRACK # |
| 25 | QUERY | SCP SYS 102 | DEST RP 121 | ANI, CALLER INFO |
| 26 | RESPONSE | DEST RP 121 | SCP SYS 102 | LABEL #3 |
| 27 | RESPONSE | SCP SYS 102 | SW SYS 101 | SW/TNK #3, DNIS #3 |
| 28 | CALL | SW SYS 101 | DEST SYS 122 | DNIS #3, ANI |

FIG. 2

REPLACEMENT DRAWING

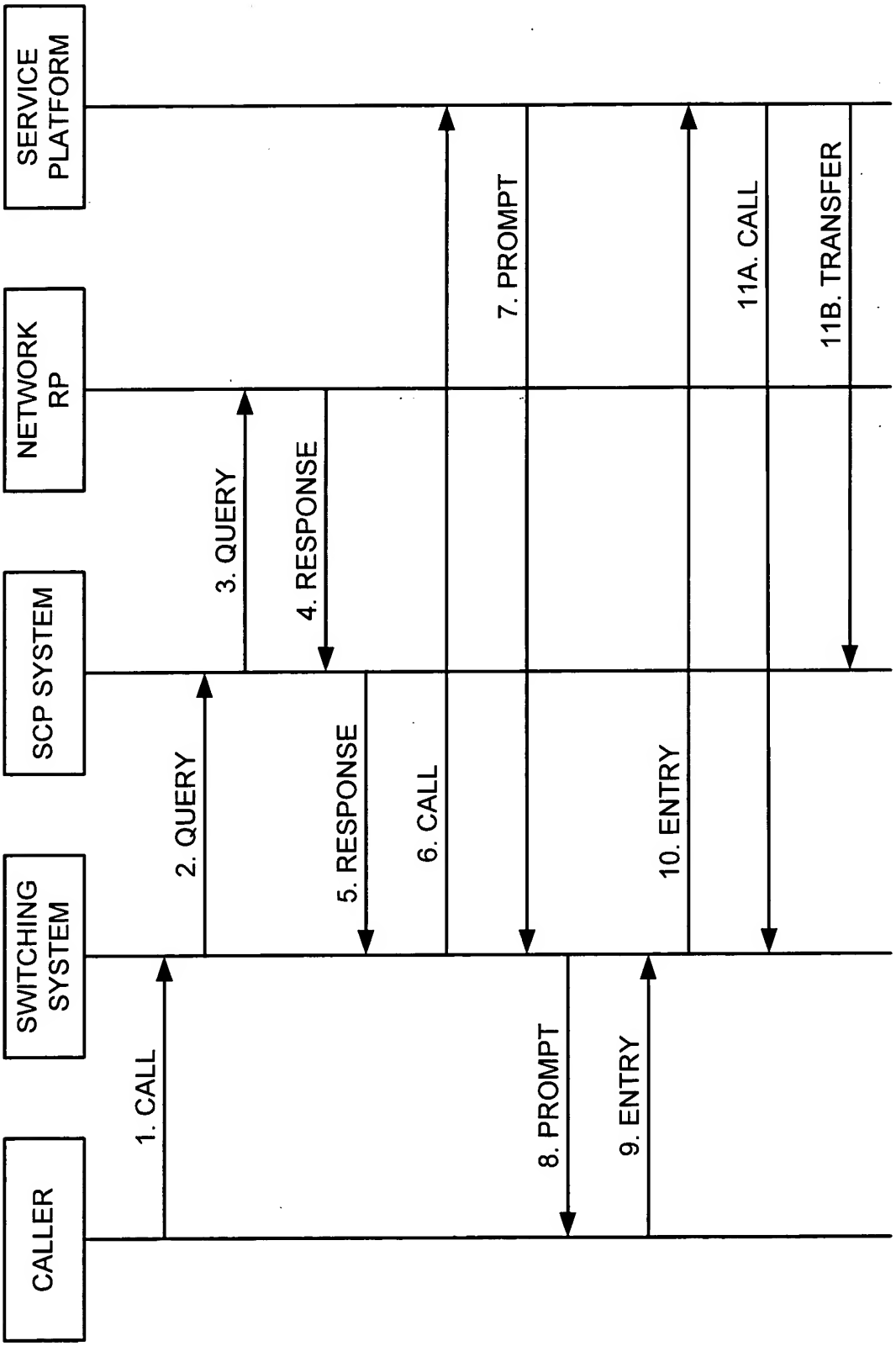


FIG. 3

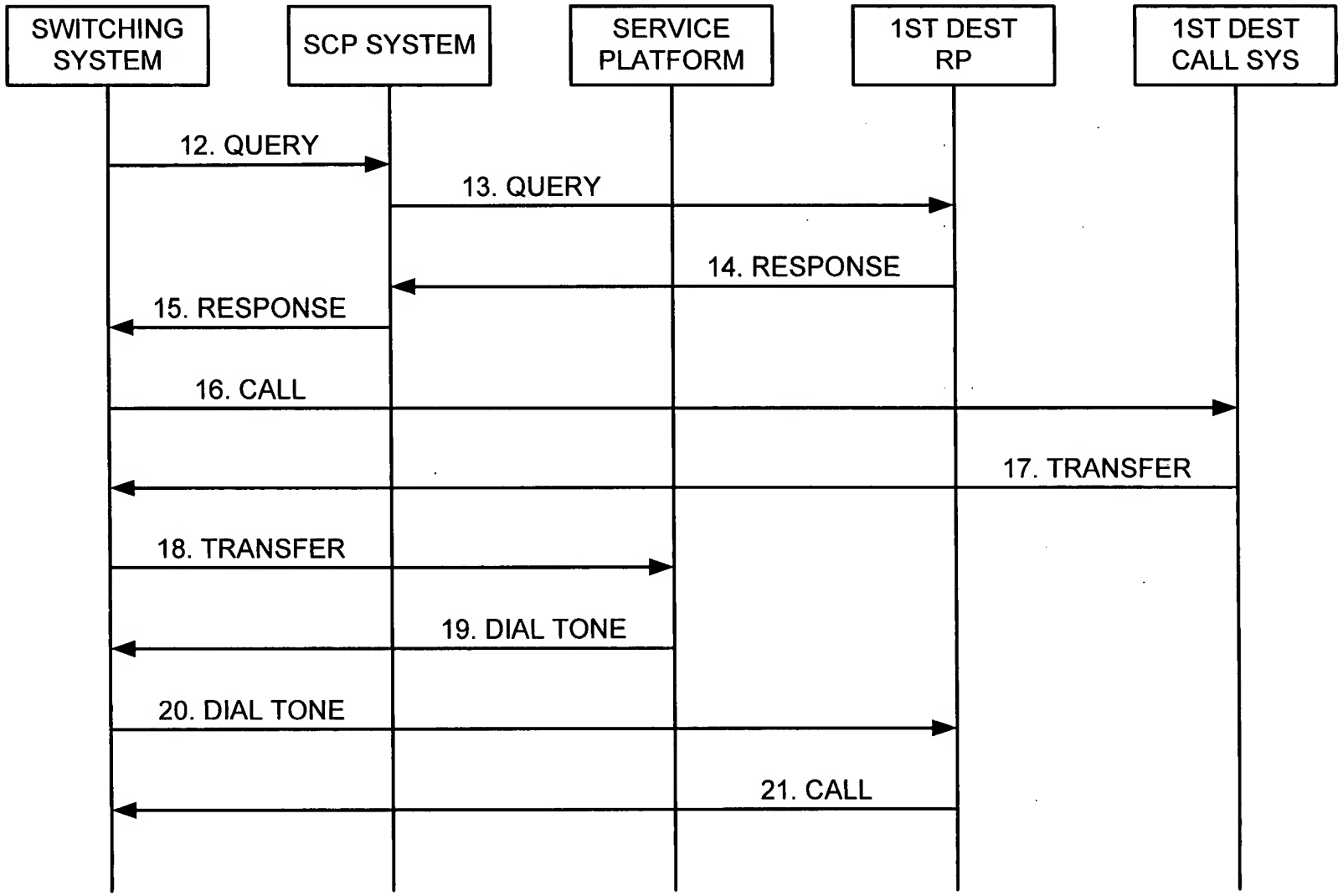
SWITCHING SYSTEM
SCP SYSTEM
SERVICE PLATFORM
1ST DEST RP
1ST DEST CALL SYS
12. QUERY
13. QUERY
14. RESPONSE
15. RESPONSE
16. CALL
17. TRANSFER
18. TRANSFER
19. DIAL TONE
20. DIAL TONE
21. CALL

FIG. 4

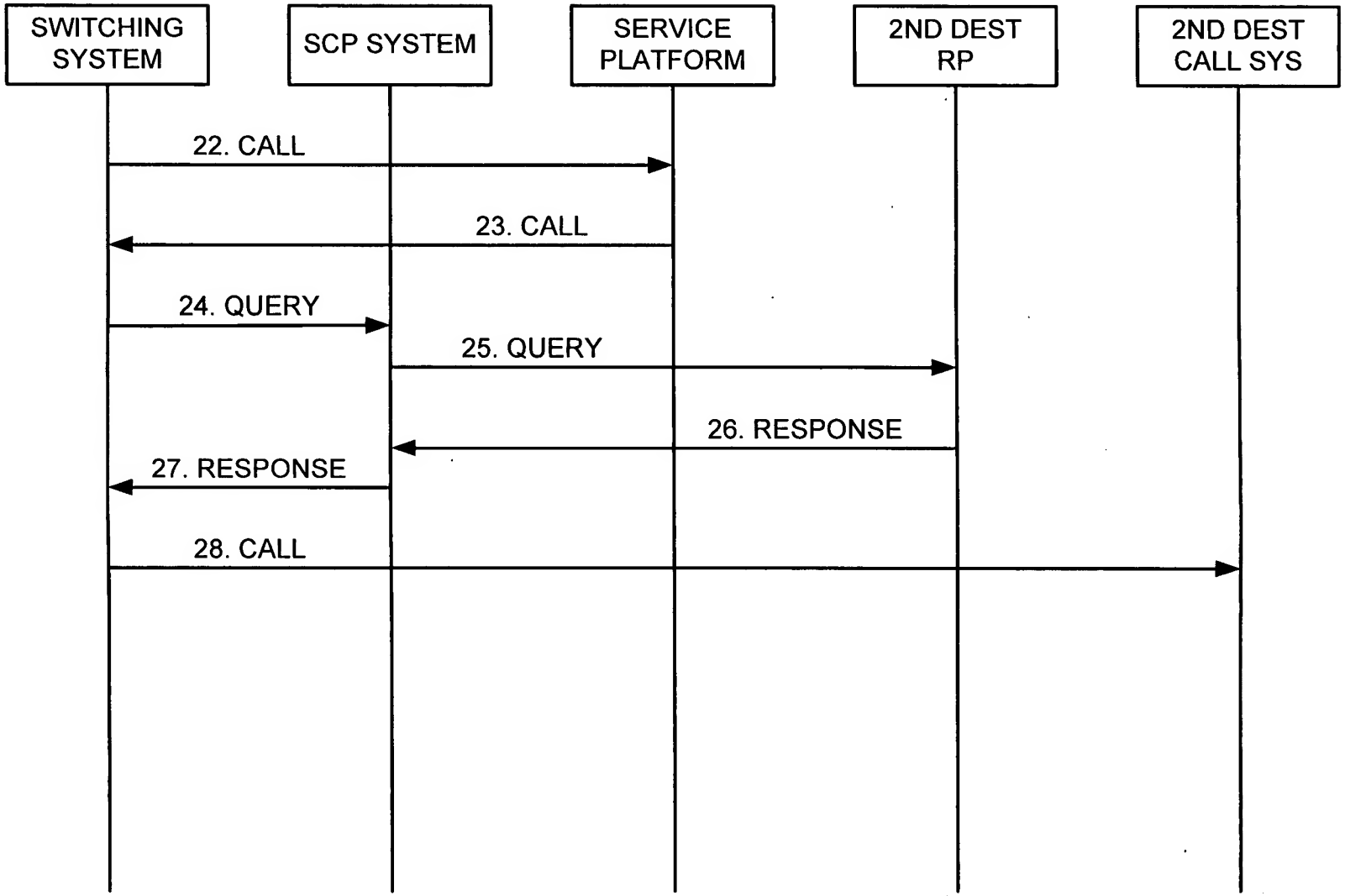
SWITCHING SYSTEM
SCP SYSTEM
SERVICE PLATFORM
2ND DEST RP
2ND DEST CALL SYS
22. CALL
23. CALL
24. QUERY
25. QUERY
26. RESPONSE
27. RESPONSE
28. CALL

FIG. 5